

**1. Will larger bins be provided if requested and will there be a charge to residents?**

**Response:**

The proposals encourage retaining the current size bin for all seven options and the do-nothing option. Current policy is that residents can request a larger refuse bin if there are five or more permanent residents living in the property or at least two children in nappies. If a resident has a small recycling bin they can exchange for a larger bin. For any of the proposed options no charge would apply for any bin exchange.

**2. (3.21 and 3.32) If Option 7 is implemented, giving £2.8 m of savings, a sum of £500k is noted as being re-invested, and still providing a saving of £2m. Where has the other £300k gone?**

**Response:**

We acknowledge that we would need to support delivery of any changes proposed, and this support is estimated up to £300k in the form of education, communications, engagement and enforcement.

**3. (3.26 and 3.27) If the majority of consultation responses favour the status quo, what option will be implemented?**

**Response:**

The outcome of the consultation will be taken into account as part of any lawful decision-making process around which option to implement, to ensure that it is fair, reasonable and proportionate.

**4. (9.3 and 9.4) To allow low income residents to make an informed decision, more detail is required on the 'give back' offers when the consultation is published. Apart from offers such as home compost bins, how can we assist these families?**

**Response:**

If a preferred option includes a charge then the feedback received from the consultation will be considered to inform any 'give back' offers.

**5. (3.35) It would have been useful to have a draft of the questions as part of this report.**

**Response:**

The questions will be developed by officers in consultation with the Cabinet Member for Environment.

**6. (3.41) Will the 10 week consultation period run over the Xmas and New Year holiday? Unlikely to gain much response over this period?**

**Response:**

Yes the consultation will run for 10 weeks including the Christmas and New Year period until 6 January 2019 which is entirely reasonable and proportionate in the circumstances. Consultation responses will be monitored and where gaps are identified, proactive engagement and marketing will be made where possible.

**7. (6.1.6) It would be helpful to see the projected increase costs presented in the report.**

**Response:**

Please see paragraph 3.5 and table 1 under baseline (status quo) as set out within the report.

**8. (3.26 and 3.27) If the majority of consultation responses favour the status quo, what options will be implemented?**

**Response:**

Please see response to question 3.

**9. (6.2.2, 6.2.3 and 6.2.4) How much will the consultation process cost? It could be seen as a waste of resources if the preferred option has been decided upon.**

**Response:**

The Council is not consulting on a preferred option. A budget of £17,500 has been assumed. The outcome of the consultation will be taken into account as part of any final decision by Cabinet on the future delivery model of the waste services.

**10. (13) The report identifies that there will be a number of public health implications as a result of any changes to service provision. How will the public health implications be monitored?**

**Response:**

The report states that 'waste should be collected to mitigate against any public health implications' and that it is important to consider the manner of collection and number of vehicles due to pollution and congestion, respectively. The service

actively monitors missed collections. Within the options vehicle numbers are considered.

**11. The Mayor's Environment Strategy does say about the delivery of a weekly food kerbside collection, however those boroughs that would have to change provision had the option of speaking to the Deputy Mayor for Environment for discussion on how the GLA could help with this yet this decision does not include any mention of negotiations taking place. Why did we not ask for them to pay for consultants and how much did our consultants Eunomia Research & Consulting Ltd cost?**

**Response:**

The modelling work was not to understand costs and impacts on providing a separate food waste collection in isolation and to solely conform with the Mayor's London Environment Strategy. The modelling work was carried out to understand where potential financial savings could be made by changing how waste and recycling is collected with a variety of options.

**12. Barnet Council has challenged the Mayor on his power of direction over food waste due to the waste boroughs within the NLWA dispose of waste and the renewable energy it creates. Why have we not given the costs involved argued that we indeed already collect food and just pledge to increase the tonnage recycled?**

**Response:**

To help deliver financial savings, modelling work was carried out to understand the impacts of potential changes to how waste and recycling is collected. The current collection system, and three options consider retaining the current mixed food and garden waste collections, and four options consider a separate food collection. All are being consulted on.

**13. Within the Equalities Impact Assessment, it is confirmed that the aim of the consultation is to 'improve access to, or delivery of the service.' How will this be achieved?**

**Response:**

Any potential service change will include some level of communications which raises the profile of the service and therefore improves access. Some options to improve the service offer include the provision of a separate weekly food recycling service which would make recycling food waste easier for residents who generate little or no garden waste, especially during summer months.